



RUE DE LA CASA  
— MURCIA . SPAIN —

## GUEST INFORMATION PACK

ZAFIRO, 5,  
EL VALLE GOLF RESORT  
SAN JAVIER, MURCIA,

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MOBILE: ANA +34 613 36 44 96  
EMAIL: BOOKINGS@RUEDELACASA.CO.UK

[WWW.RUEDELACASA.CO.UK](http://WWW.RUEDELACASA.CO.UK)



## **HOLA**

Thank you for choosing to stay at Rue De La Casa, we hope you're all excited for your stay!

If you have any problems or issues with the property whilst staying at the Villa, you can contact the keyholders on the following details:

ANA +34 613 36 44 96

## **TRAVELLING FROM THE AIRPORT**

Upon landing at the airport, the majority of our guests will hire their own transport. As per my recommendations on our website, I always advise that guests book car hire direct from the airport at the time of booking flights. I advise using Google Maps or waze to navigate around Spain. These methods will also take you via the fastest routes. To get to the villa from the airport simply type in El Valle Golf Resort and this will take you directly to the resort security barriers.

## **RESORT ARRIVAL**

Upon arrival at El Valle, head for the barrier labelled 'Visitors' and a security guard will come out to your car to assist you. Simply inform them that you are guests residing at Zafiro 5 (Rue de la Casa). Security will then allow you access through the security barrier. At the first island, take the first right and this is your street 'Zafiro'. Rue de la Casa is the 5th Villa on the left. Look out for Number 5. Once at the villa, pull your car forward onto the driveway underneath the carport. Do not park on the road as this goes against the resorts policies.





## CHECKING IN & OUT

Check in is available any time after 15:00: We usually operate a same day changeover, our cleaning team will need their full allocated time slot to ensure the property is thoroughly cleaned and ready for you. If you are going to arrive at the property before 15:00 and wish to store your luggage at the property, this will need to be pre-booked prior to your arrival.

Whilst we prepare for your arrival, you can enjoy a drink (or two!) up at the Club House, or grab some essentials at the onsite Spar supermarket,

Check out any time before 10:00am: Again, we usually operate a same day changeover, so it is essential that you please check out on time, to allow us to prepare for our next guests.

Gaining entry to Rue De la Casa: There is a key safe located to the left hand side of the front door of the villa. Your code is 1200.



### **AT THE VILLA**

You will find the entrance key located in a key safe on right hand wall of utility area. You will receive your key code within 48 hours before your stay after being reset by our cleaning team. Once you have obtained the key, proceed to the front door of the villa, the alarm must be deactivated before entering. You will find a round white and chrome key fob attached to your keys which must be held against the silver alarm panel to the left hand side of the front door to deactivate the alarm. You will see a green flash to alert you that it has been deactivated. Please note that smoking is not permitted in the Villa at any time. Thank you for your cooperation.

### **WIFI**

Superfast broadband is available free of charge for all guests at Rue de la Casa.

**Network: Zafiro 5**

**Password: ruedelacasa**

### **SECURITY**

You will notice a series of surveillance cameras located around the villa. These cameras are only accessible by Verisure Alarm agents and will only activate if the alarm is triggered. You can flick up the lense cover on any of these cameras during your stay should you wish. Whilst the crime rate is extremely low in Murcia, this is for the security of both our guests and the property.





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## **SATELLITE TELEVISION**

There are two remote controls to control the TV and the satellite box. Use the Sony remote control to turn on the television and the secondary remote control to turn on the satellite box which will always bring up an onscreen prompt to update channels. Simply click 'OK' on the remote on each occasion to enjoy all UK and Sky sports channels during your stay. In the event that Satellite TV is not showing on the screen, click the source button on the TV remote and allow a few seconds between each source setting until you find the appropriate HDMI setting. There is a Netflix App and also an Xbox One of which we welcome guests to log in and join their own accounts.

## **SOUNDSYSTEM**

You will find our Bluetooth system on the console table to the right of the villa. You can download the brand's smartphone app to connect wirelessly or use the aux in lead that will go straight into your phone giving you full immersive sound.

## **TOILETS**

Although the plumbing and flush systems in Spain are good, flushing makeup wipes or wet wipes down the toilet will lead to a blockage. Please refrain from doing this.

## **GENERAL WASTE**

There is a small bin located in the kitchen behind the door underneath the sink. Once this is full, the main waste bins are located to the left hand side of the street, approximately a 30 second walk on the opposite side of the road near the play area. They are situated behind a green privet fence sunk into the ground.





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## **RESTAURANTS OUTSIDE THE RESORT**

Venta El Puerto Restaurant - Av. de Murcia, 10, 30155 Murcia (10-15 minute drive - great Steaks, tapas & typical Spanish cuisine - on site bodega/small shop)

Venta de la Virgen - Av. de Murcia, 15, 30155 Murcia (10-15 minute drive Typical quality Spanish cuisine - more a la carte)

The Rustic Grill - Av. Balsicas, 4, 30709 Roldán, Murcia (15 minute drive Think TGI Fridays without the singing, great steaks & AMAZING Ribs, the house speciality)

Restaurante Airemar - RM-19, 7, 30155 Murcia (10 minute drive - Tapas and typical Spanish cuisine, with an onsite bar, butchers, bodega & grocery store - it's next to the petrol station)

Bombay Darbar - Av. de la Unión, 71, 30730 San Javier, Murcia (Indian - 15 minute drive - not the closest but our favourite)

Restaurante Run - Av. Río Nalón, 5-13, 30710 Los Alcázares, Murcia (Chinese/Thai - 20 minute drive)

The Lounge Bar - C. Río Ter, 2, 30710 Los Alcázares, Murcia (English owned, top quality tapas, mains & cocktails)

Zarcos Cocktail Bar - Av. Río Nalón, 3, 30710 Los Alcázares, Murcia (15 minute drive)

Little Sicily - C. Río Aranguin, 1, 30710 Los Alcázares, Murcia (Italian & great steaks - 15 minute drive)





## **BARS & CAFES OUTSIDE RESORT**

Chiringuito El Arenal is a great beach bar overlooking the Mar Menor. There is another Chiringuito next door and several others are to be found along the beachfront.

Address: C. Pintor Vitorio Nicolás, 30710 Los Narejos, Murcia

Makai Café is an English-owned Café just a few minutes' walk from the Cabo Roig beach. If you are looking for a full English breakfast, some scrummy pancakes, a milkshake, a cocktail or a healthy fruit bowl, it's a great option.

Address: C. San Antonio Zen, 7, 03189 Orihuela, Alicante

## **BEACHES**

A number of beaches can be found on our recommendations page on our website. If you are driving and wish to go to a blue flag beach we would recommend Cabo Roig. The beaches can get busy, there's a good parking spot by the Makai Café as mentioned above. If you walk down the road and just past the first beach towards your right, then along the raised coastal promenade on your left, there is a lovely cove with shallow water just round the corner, ideally suited for all the family.

## **SHOPPING**

Cabo Roig beach is also only a very short drive away from La Zenia Boulevard for those who love to shop! Here you'll find a huge Zara, Primark, a Mediamarket for any electronics and lots of other clothes shops and eateries.

Address: La Zenia Boulavard, Calle Jade, 2, 03189 La Zenia, Alicante

There is also a very good selection of shops at the air conditioned Neuvo Condomina in Murcia.

Address: Nueva Condomina, Autovía del Mediterráneo, Km. 760, 30110 Churra, Murcia.



## **OTHER USEFUL INFORMATION**

Nearest Chemist: Farmacia Roldan AVDA. DE, Av. Torre Pacheco, 45, 30709 Roldán, Murcia (10 minute drive)  
PLEASE CHECK OPENING HOURS BEFORE SETTING OFF!

Nearest Tobacconist: Tabacos, AVDA. DE, Av. Torre Pacheco, 45, 30709 Roldán, Murcia Pl. Leopoldo Fernández Delgado, 30156 Los Martínez del Puerto, Murcia (10 minute drive)

Taxi: Message Ana for availability or call Sergei on 0034 659 818 756. We can usually arrange a 7 or 9 seater, but pre-booking will be required.

If you need anything else, please do not hesitate to contact Ana.

## **ENJOY YOUR STAY!**

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